

SENIOR TRANSPORTATION PROGRAM

Telephone 288-2885

10-5-09

MONDAY: **Bus 1 Adult Day Care/Nutrition/Senior Center**
 Bus 2 Errands & Medicals 10:30 am to 2:00 pm

TUESDAY: **Bus 1 Adult Day Care/Nutrition/Senior Center**
 Bus 2 Errands, Medicals..10:30 am to 1:30 pm
 Bus 3 Errands, Medicals..10:30 am to 1:30 pm

3:00 p.m. Late Returns

WEDNESDAY: **Bus 1 Adult Day Care/Nutrition/Senior Center**
 Bus 2 Errand, Medicals
 Bus 3 Grocery Shopping..9:00 am to 1:00 pm

3:00 pm Late returns

THURSDAY: **Bus 1 Adult Day Care/Nutrition/Senior Center**
 Bus 2 Errands, Medicals..10:30 am to 2:00 pm
 Bus 3 Errands, Medicals..10:30 am to 2:00 pm
 2:00 stroke group

FRIDAY: **Bus 1 Adult Day Care/Nutrition/Senior Center**
 Bus 2 Errands, Medicals..10:30 am to 1:30 pm

3:00 p.m. Late Returns

When a driver brings you to your scheduled location, that is where you will be picked up. Last minute changes will not be honored.

**If you need to cancel a scheduled appointment
please call the office by 8:30 am.**

Please keep in mind that medical appointments should not be made earlier than 10:00 a.m. or later than 1:00 p.m. Participants should call the dispatch office at **288-2885** for a return trip when medical appointments are over.

RESERVATIONS: Reservations are required and can be made by calling **288-2885** between 8:30 a.m. and 4:00 p.m. ***NO LESS THAN 48 HOURS IN ADVANCE AND NO MORE THAN 7 DAYS PRIOR TO THE APPOINTMENT.*** When requesting a ride, leave **ONLY** your name and phone number and your call will be returned. No appointments are scheduled more than one week in advance.

Reservations are on a first come-first served basis, depending on availability of space.

**HAMDEN ELDERLY SERVICES SENIOR TRANSPORTATION
PROGRAM**

Telephone: 288-2885

RULES FOR PASSENGERS

- 1. Donations:** Suggested donation for all rides is 50 cents one way or \$1 round trip. Nutrition rides are 25 cents one way and 50 cents round trip.
Eligibility: Participants must be Hamden residents and 60 years of age or older.
- 2.** Please be ready for the bus one hour prior to appointment time. Driver will assist and escort from the door to the vehicle and back. If you live in an apartment please be down in the lobby waiting.
- 3.** In the event of illness or change in plans, telephone the mini-bus dispatcher well in advance of scheduled pick-up times so that the Dispatcher may inform the bus drivers.
- 4.** All passengers must be seated and **seat belts fastened** when the Mini-Bus is in operation.
- 5.** No smoking is permitted on bus.
- 6.** As a safety measure, conversation with the drivers is **not allowed** when bus is in motion.
- 7.** Arguing or use of abusive language will not be tolerated.
- 8.** No consumption of alcoholic beverages is allowed on bus. Transportation will not be provided for an intoxicated person.
- 9.** The Mini-Bus door is to be opened by the driver only; passengers are to remain seated until the bus comes to a complete stop.
- 10.** Passengers may **not** request the driver to make changes in bus routes or stops that have been established by the dispatcher.
- 11.** No unauthorized persons will be allowed to ride the mini-bus. All names must appear on the driver's schedule.
- 12.** In fairness to everyone, please do not ask the dispatchers or the drivers to make exceptions to these rules.

PLEASE CUT OUT THESE CARDS

AND KEEP THEM IN YOUR WALLET:

Hamden Senior Transportation

TELEPHONE: 288-2885

Sponsored by:

Town of Hamden, Elderly Services

Elderly Services - 287-2547

Elderly Outreach – 287-2691

Senior Community Cafe – 287-0057

Elderly Trips – 287-2590