



*Accessible Voting*

*Made Easy.<sup>SM</sup>*

## **Inspire™ Vote-by-Phone**

### **How It Works**

Vote-by-Phone allows the voters to cast their ballots using a regular telephone and fax machine. All phone calls are answered by a fault-tolerant computer system located at a secure location. The voter listens to an audio ballot then makes their ballot selections. The voter can review their selections prior to casting the ballot. Once the ballot is cast, the voter will hang up and their ballot will be faxed back to them immediately.



### **Initiating a Voting Session**

The voter goes to the poll and signs in as usual. A poll worker uses a designated telephone with a pre-registered phone number to dial into the system. The system checks the caller ID of every incoming call to ascertain that the call comes from an authorized telephone at a polling site. The poll worker is asked to enter his or her assigned password and the voter's precinct code. If the information provided is valid, the system then directs the poll worker to give the telephone handset to the voter and leave the voting booth to allow the voter to vote privately and independently.



### **Securing the System**

To maintain a high level of security and integrity for the election, the system has no connection to the internet or any other data network. The only input from the outside world are DTMF tones, the distinct sounds generated by the telephone when its buttons are pressed. This, thus, provides no means for anyone to hack into the system.

### **Election Service Provider (ESP) - it's not just software**

The IVS, LLC business model is one of an Elections Service Provider. For a fixed annual service fee, IVS provides all of the following:

- Hardware
- Software
- Programming of Ballots
- Training
- Data Entry
- Audio Programming
- Audio and Ballot Format Testing
- Redundant Components
- Maintenance
- Repairs, replacements and upgrades to keep the system in excellent condition ready for election.



**Inspire**  
Vote-by-Phone  
An Accessible Voter-Verified-Paper-Ballot System

## Preview-and-Practice

The patent-pending Preview-and-Practice feature allows voters to use any touch tone telephone prior to election day to learn about their actual ballot using the same simple ballot navigation that is used on election day.

This unique feature makes it much easier for all voters to become familiar with the contests and candidates on their actual ballot. The service dramatically improves the election experience for all voters and will decrease the amount of time voters will require on election day.

Preview-and-Practice gives voters the chance to practice navigating their ballots prior to Election Day so that they will be more comfortable at the polls on Election Day.

### Preview-and-Practice Demonstration

To vote a test ballot on our demo line:

1. Call 1-866-494-8683 (VOTE).
2. When asked for ballot access ID enter 101# (Town of Clinton).
3. Follow the voting instructions to make ballot selections.



## Testimonials

*"This is a huge development for the people with a variety of disabilities. I have never been able to vote without help from someone else until I tried the IVS system. I like the independence it gives disabled voters like myself and the fact that you can put the telephone keypad anywhere."*

Margy Holzer, Quadriplegic, Application Developer Rehabilitation Institute of Chicago



*"I think it's a good choice in that it was developed with input from blind and visually impaired people. They have designed it to be more user-friendly. This [voting machine] makes it much more independent and private, just like everybody else."*

Gary Mudd, American Printing House for the Blind



*"This is both an accessible voting system as well as a very easy to use system. Its ability to allow users to call in ahead of time and both practice and read a sample ballot is a tremendous benefit to blind and visually impaired voters."*

Darren Burton, National Program Associate, Technology, American Foundation for the Blind



*"Too cool! I loved the telephone voting system! It allows you to review each element of the ballot and to review once again before printing and again before completing the process. After following the same number commands at my polling machine, this was especially simple and convenient."*

Rayanne Myers, Whittier Intercommunity Blind Center.