

# Technology Commission

**Mission Statement:** The mission of Hamden Technology Commission is to find ways to deploy technology to provide citizens with improved interaction with town government and achieve efficiencies in governmental operations. The Commission provides both tactical and strategic guidance to the Town regarding the acquisition, operation, and implementation of technology assets across Town government.

**Accomplishments:** Over the past several years the Commission focused on staffing issues and improving the Town's network infrastructure. Basic issues like departmental connectivity, universal e-mail access, staff training, data and systems backup and recovery, and security were addressed.

One of the commission's priorities was to develop a website that would allow citizens to have greater access to town government. While the website currently provides access to town forums, future improvements will allow citizens to fill out and submit those forms online.

The efficient and effective use of technology within Town departments was explored with the assistance of an ongoing program with Quinnipiac University graduate students from the Department of Computer Information Systems. The students, acting as consultants, have studied how technology is being used in virtually every Town department. When completed, the Commission will develop a strategic technology plan for the Town, to be implemented by Hamden's Director of Technology.

**Goals for the Future:** Currently, the Commission is focused on performing a study of the feasibility of a town-wide wireless network. In addition, the components of a technology compliance audit are being developed with Quinnipiac University assistance.