



# MyAccount: Online Renewals

We are pleased to announce that Online Renewals is up and running on MyAccount! If a customer has set up a MyAccount that has been associated to his or her client ID, *and is within 60 days of a renewal due date*, a link will appear on their MyAccount home page to complete the renewal online. The “Renewals” section is highlighted below. Customers may upload documents with their online renewal at completion. For more information, please visit: [www.ct.gov/dss/renewal](http://www.ct.gov/dss/renewal)

[Apply | Report Change](#)      [Mail Documents to DSS](#)

**MyAccount**

**Case Information**

Client Name: [Redacted]      Client ID: [Redacted]

Client Address: [Redacted]      Office Address: Hartford, 3580 Main Street, Hartford, CT 06120, General Information: 1-855-424-5581

Home Phone: [Redacted]      Cell Phone: [Redacted]

**Renewals** (circled in red)

Your SNAP, FamilyMedicaid, FamilyMedicaid benefits need to be renewed by October 31st, 2015. To Renew your benefits, [click here](#).

**Benefits Summary**

For more information about your benefits and contact information, click the "magnifying glass" icon.

Food Benefits	Head of Household	Details
SNAP	[Redacted]	[Magnifying Glass Icon]
Medical Benefits	Head of Household	Details
FamilyMedicaid	[Redacted]	[Magnifying Glass Icon]

If you skipped typing your client ID in during registration, don't forget to go back and "Associate Your Case."

Benefits of an associated case:

- Current Benefit Details
- Report a Change
- Complete a Renewal

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Hello, Joe. You are logged in.

[Apply](#)

**MyAccount**

**Associate Case**

Your account has not been associated to a case. If you have recently applied, you will be assigned a Client ID. Once your Client ID is assigned, you can associate your case. Once you have your Client ID please visit the [Case Association](#) page.

**Recently Received Documents**

You currently do not have any documents.

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