



Greater New Haven Transit District

840 Sherman Avenue, Hamden, CT 06514

Phone: 203.288.6282 Fax: 203.288.7471

The Regional Rides Program (RRP) offers transportation beyond GNHTD’s standard ADA service area and hours for those residing in participating towns. This transportation program is funded by a grant from the CT Department of Transportation and number of trips that can be given are limited.

The RRP service operates Monday – Saturday from 5:00 am to 12:00 am. We apologize, but we are not able to offer this service on Sunday or on the following Holidays: *New Year’s Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.*

Rides on the RRP service are shared with others and are limited to the following trip purposes: Medical, Work, Adult Daycare and Grocery Shopping. The chart below contains a schedule of trips that can be taken on each day this service is offered:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Adult Daycare	Adult Daycare	Adult Daycare	Adult Daycare	Adult Daycare	Work
Work	Work	Work	Work	Work	Medical
Medical	Medical	Medical	Medical	Medical	
	Grocery Shopping		Grocery Shopping		

Because there is a limited number of RRP rides available, rides are booked on a first come first serve basis. Once the daily limit has been reached, no additional rides can be booked for that day.

BOOKING A RIDE

To book your ride on the RRP service call the Customer Service department at: **203-288-6643**. RRP rides are limited so it is important that you call 7 days prior to

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when you want to travel. Rides for this program cannot be booked until 11:00am. Be sure to call at 11:00am sharp because the rides fill up quickly.

Before placing your call to book a ride, please have your I.D. number, the date and time of your trip as well as the address of where you want to be picked up and dropped off.

PICK-UP TIMES

At the time you call, we will negotiate time range for your pick-up. This is referred to as your pick-up window. This thirty minute period is when you can expect your pick-up to occur. You are expected to be ready to board the vehicle when the driver arrives at any point within this window.



Drivers can only wait 5 minutes from the beginning of your pick up window. If you are not ready to go within that 5 minutes the driver will mark you as a No-Show and leave. Excessive No-Shows and/or Cancellations are discouraged and may lead to services being jeopardized.

FARES

The fare for each ride is \$3.50 cash (exact change) each way and must be paid upon boarding. You may purchase tickets from GNHTD that can be used for RRP Trips only. Please call 203-288-6282 for more information. Please note that these are not the same tickets that can be purchase from CTTransit for GNHTD's ADA paratransit service.

RRP Towns of Service

Bethany	Hamden	Orange	Branford
New Haven	Wallingford	East Haven	North Branford
West Haven	North Haven	Woodbridge	

Please note that this program is subject to change due to funding changes and/or changes in the CTTransit bus system.

Updated 11/01/2016

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